

FOR THOSE THAT DID NOT RECEIVE A LETTER

IF YOU **DID NOT** RECEIVE A LETTER, YOU **DO NOT** HAVE TO DO ANYTHING! YOU **WILL NOT** BE SWITCHED TO CONSTELLATION. **YOU WILL** STAY WITH NYSEG OR YOUR CURRENT SUPPLIER.

IF YOU DID NOT RECEIVE A LETTER AND WOULD LIKE TO BE SURE THAT YOU ARE NOT GOING TO BE SWITCHED, PLEASE CALL CONSTELLATION DIRECTLY AT **1-833-866-9637**

THE REASONS THAT YOU MAY NOT HAVE RECEIVED A LETTER ARE:

- 1.) NYSEG IS NOT YOUR CURRENT SUPPLIER (MEANING YOU HAVE DIRECT ENERGY, AMBIT, AGWAY, OR SOME OTHER COMPANY FOR YOUR SUPPLY)
- 2.) YOU RECEIVE ASSISTANCE WITH YOUR BILL (FOR EXAMPLE: HEAP)
- 3.) YOU HAVE A FREEZE OR BLOCK ON YOUR ACCOUNT (MEANING YOU HAVE ASKED NYSEG TO BLOCK YOUR ACCOUNT FROM BEING SWITCHED TO ANOTHER COMPANY)
- 4.) YOU LIVE IN THE VILLAGES OF ENDICOTT OR JOHNSON CITY – EVEN IF YOU GET YOUR ELECTRIC FROM NYSEG – THE VILLAGES OF ENDICOTT AND JOHNSON CITY DID NOT PARTICIPATE IN THIS PROGRAM

The Town of Union and MEGA made it a priority to ensure that your privacy and information has been protected. The Town nor MEGA has access to your information. Only representatives from Constellation can access your account.