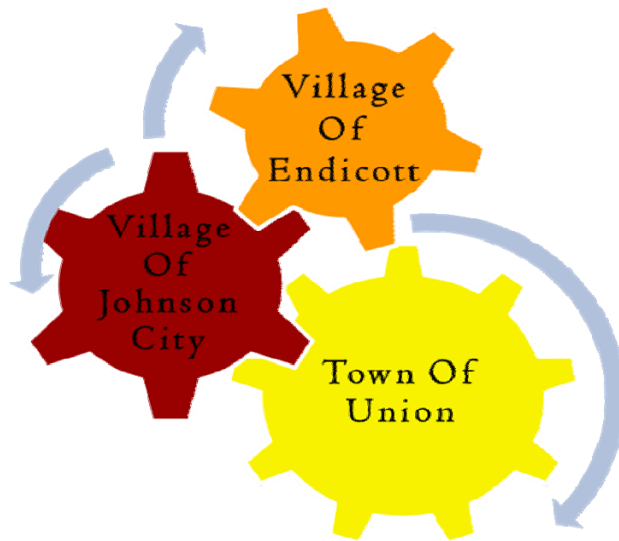


Goals & Objectives

Chapter 12



Community
Services

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Community Services

12

MISSION STATEMENT: PROVIDE AN ADEQUATE LEVEL OF SUPPORTIVE SERVICES FOR SEGMENTS OF THE POPULATION WITH SPECIAL NEEDS - ELDERLY, YOUTH, DISABLED, AND LOW INCOME PEOPLE, TO ASSIST THEM IN MAINTAINING THEIR INDEPENDENCE AND IMPROVING THEIR QUALITY OF LIFE.

There are barriers which prevent some people from fully participating in their surrounding community. The barriers may be physical, economic, educational, and/or psychological. Some barriers may be reduced by the provision of supportive services. Many barriers are beyond the scope of local actions and therefore beyond this Statement. Health care insurance or the lack thereof, for example, is a major concern for the special needs population, but is not subject to local action. However, the lack of local physicians willing to accept new Medicare Medicaid patients may be subject to local action and may be included in this Statement.

The community services objectives and policies include four groups with special needs: elderly, youth, disabled, and low income, while reinforcing community values. Many of the groups have similar needs. For some people and service providers, the issue is not the lack of services, but a lack of awareness of the availability of the services. Accessibility to services is an issue for some. Accessibility problems include physical barriers for disabled people, lack of transportation to or remoteness of the service, and lack of affordability.

Elderly Services Goals

- ELD-1 Increase public awareness of available services in a town-wide newsletter;
- ELD-2 Broaden housing opportunities to provide a choice of housing from maintaining an independent living environment to full nursing home care;
- ELD-3 Encourage accessible public transportation at locations and times that meet the needs of the elderly users;
- ELD-4 Promote affordable and accessible health care alternatives;
- ELD-5 Encourage opportunities for recreation and socializing to prevent isolation.

Youth Services Goals

- YS-1 Increase public awareness of available services;
- YS-2 Provide structured opportunities for recreation;
- YS-3 Provide affordable and accessible childcare;
- YS-4 Increase after school and summer employment opportunities.

Disabled Services Goals

- DIS-1 Increase public awareness of available services;
- DIS-2 Broaden housing opportunities to provide a choice of housing from maintaining an independent living environment to skilled care;
- DIS-3 Provide adequate rehabilitation services for alcohol and substance abusers.

Low Income Services Goals

- LIS-1 Increase public awareness of available services;
- LIS-2 Broaden housing opportunities to provide a choice of housing types, locations, and tenure;
- LIS-3 Provide affordable and accessible health care alternatives;
- LIS-4 Provide training, transportation, and day care to increase employment opportunities;
- LIS-5 Provide adequate emergency food resources.

Community Value Goals

- CV-1 Increase tolerance of racial, ethnic, religious, and life style differences;
- CV-2 Promote a connection with the community to lessen individuals' feelings of isolation;
- CV-3 Promote community pride;
- CV-4 Increase volunteerism in the community.

Objectives – Elderly Services**Objective A. Increase public awareness of available services.****a. Service****Policies**

1. Promote collaboration among service providers in the dissemination of information; using a variety of communications methods such as public presentations, fliers, media, Internet, and townwide newsletter to be updated frequently.

Objective B. Broaden housing opportunities to provide a choice of housing from maintaining an independent living environment to full nursing home care.

See Housing Goal, Preservation and Rehabilitation Areas, **Objective D. 3. and D. 4.**

a. Service**Policies**

1. Provide elderly homeowners with assistance in home maintenance, including minor repairs, yard work, and snow plowing;
2. Provide information on the range of housing options available within the community and their cost, requirements (if any), locations, and positive and negative attributes;
3. Build awareness of services that enable the elderly to remain in their homes for the longest time possible.

b. Assistance**Policies**

1. Make known the availability of housing units accessible to the physical limitations of the residents.

Objective C. Encourage accessible public transportation at locations and times that meet the needs of the elderly users.**a. Service****Policies**

1. Provide information about alternatives to public transportation for service locations.

Objective D. Promote affordable and accessible health care alternatives.**a. Service****Policies**

1. Inform the public about the availability of home care providers;
2. Encourage convenient and affordable adult day care, overnight care, and respite services;
3. Make known the availability of home meal delivery services;
4. Promote the use of telephone trees, where house bound persons are called daily to determine if they need anything.

Objective E. Discourage isolation by providing opportunities for recreation and socializing.**a. Capital Improvement****Policies**

1. Maintain senior centers in Endwell and Johnson City.

b. Service**Policies**

1. Encourage creation of recreation programs for seniors;
2. Promote special interest classes at public facilities that meet the needs of seniors, such as how to protect themselves from crime and scams.

Objectives – Youth Services**Objective A. Increase public awareness of available services.**

See Community Services Goal, Elderly Services, **Objective A.**

Objective B. Provide structured opportunities for recreation.**a. Service****Policies**

1. Increase the number of and strengthen existing youth facilities, such as the Boys and Girls Club of Western Broome and the YMCA.

b. Assistance**Policies**

1. Promote community sponsorship of youth activities to encourage optimum participation.

Objective C. Promote affordable and accessible childcare.**a. Service****Policies**

1. Encourage low cost day care facilities such as Mom's House;
2. Promote additional affordable and convenient private day care facilities; some to include convenient overnight childcare facilities for people working evening and early morning shifts; and some to accommodate sick children;
3. Promote Safe Haven Program for abused/neglected children.

Objective D. Increase after school and summer employment opportunities.**a. Service****Policies**

1. Promote a supervised Kids For Hire Program;
2. Promote volunteer participation by youth in community service projects and programs.

Objectives – Disabled Services**Objective A. Increase public awareness of available services.**

See Community Services, Elderly Services, Objective A.

Objective B. Broaden awareness of housing opportunities to provide a choice of housing from maintaining an independent living environment to skilled care.

See Community Services Goal, Elderly Services, Objective B.

See Housing Goal, Preservation and Rehabilitation Areas, Objective D. 3. and D. 4.

a. Service**Policies**

1. Encourage even distribution of group homes among a variety of neighborhoods with small group homes, serving six or fewer residents, in single-family residential neighborhoods in order to maintain the character of the neighborhood in which the group home is located and larger group homes; in multifamily residential neighborhoods.

Objective C. Ensure that adequate rehabilitation services for alcohol and substance abusers are available.**a. Service****Policies**

1. Locate treatment facilities away from residential uses, schools, parks, and other similar locations.

Objectives – Low Income Services**Objective A. Increase public awareness of available services.**

See Community Services Goal, Elderly Services, Objective A.

Objective B. Broaden housing opportunities to provide a choice of housing types, locations.

See Housing Goal, Preservation and Rehabilitation Areas, Objective D. 1. and D. 2.

Objective C. Inform as to availability of affordable and accessible health care alternatives.**a. Service****Policies**

1. Promote expanded clinic hours for walk-in clinics, medical groups, and practitioners.

Objective D. Provide information about the availability of training, transportation, and day care to increase employment opportunities.**a. Service****Policies**

1. Promote collaboration among service providers in the dissemination of information; using a variety of communication methods such as public presentations, fliers, media, Internet, and town-wide newsletter to be updated frequently.

b. Assistance**Policies**

1. Promote incentives for businesses that mentor, train, and hire people currently on welfare or otherwise unemployed;
2. Promote sliding scale of fees for day care, youth care, and adult care services.

Objective E. Encourage adequate emergency food resources.**a. Service****Policies**

1. Encourage nonprofit agencies to expand the number and location of food banks.

Objectives – Community Values**Objective A. Promote cultural diversity.****a. Service****Policies**

1. Provide forums for discussions of cultural difference conflicts as they arise within neighborhoods;
2. Celebrate cultural diversity with activities that draw different cultures together and highlight other cultures.

Objective B. Promote connections with the community to lessen feelings of isolation.**a. Service****Policies**

1. Encourage people to welcome new neighbors;
2. Promote Welcome Wagon type programs and include listing of available services and activities;
3. Promote a comprehensive approach to multi-use of public facilities by looking toward governmental or community group sponsorship.

Objective C. Promote community pride.**a. Service****Policies**

1. Coordinate sharing of holiday, historic, and ethnic traditions through festivals to stimulate tourism and to promote the Town and Villages through media coverage;
2. Promote community service activities that improve neighborhood appearance such as flower plantings and clean-up days.

Objective D. Encourage positive interactions in the community.**a. Service****Policies**

1. Encourage people to help one another and to initiate and participate in neighborhood projects.

b. Direction**Policies**

1. Encourage increased participation in recognized volunteer organizations.